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Service Level Agreements: A Legal And Practical Guide



Synopsis

Make your SLA work for you | Read this essential guide to SLAs today! A wide range of industry sectors will outsource service provision (for example, banking, pharmaceuticals, and insurance companies). This can happen where an organization outsources its IT payroll needs, its helpdesk and IT maintenance requirements, its payment processing, or its whole IT function. The key risk

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Customer Reviews

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