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Service Level Agreements: A Legal And Practical Guide



Synopsis

Make your SLA work for you – Read this essential guide to SLAs today! A wide range of industry sectors will outsource service provision (for example, banking, pharmaceuticals, and insurance companies). This can happen where an organization outsources its IT payroll needs, its helpdesk and IT maintenance requirements, its payment processing, or its whole IT function. The key risk

Book Information

Paperback: 1 pages

Publisher: It Governance Publishing (October 14, 2010)

Language: English

ISBN-10: 184928069X

ISBN-13: 978-1849280693

Product Dimensions: 4.4 x 0.3 x 7 inches

Shipping Weight: 3.5 ounces (View shipping rates and policies)

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Customer Reviews

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